3-6-06

ATTORNEY DOCKET 073897.0132

PATENT APPLICATION 10/649,043

MAR 0 3 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

William Walker Franklin et al.

Serial No.:

10/649,043

Group Art Unit:

2642

Examiner:

William J. Deane Jr.

Title:

System and Method for Customized Intelligent Contact Routing

Mail Stop: Amendments Commissioner For Patents P.O. Box 1450

Alexandria, Virginia 22313-1450

CERTIFICATE OF MAILING BY EXPRESS MAIL

Exp. Mail Receipt No. EV 733643996 US

I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Levado Hamilton

Date: March 3, 2006

Dear Sir:

Time Extension Request Under 37 C.F.R. § 1.136

Applicants hereby take an Extension of Time for filing a Response Pursuant to 37 C.F.R. § 1.111 January 5, 2006 with a two (2) month extension from January 5, 2006 to The two-month extension fee of \$450.00 is attached hereto. The March 5, 2006. Commissioner is hereby authorized to charge any other fees to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.

Attorneys for Applicants

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450.00 OP

Travis W. Thomas Registration No 48,667

Date: March 3, 2006

Correspondence Address:

Customer Number:

05073

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